LEGACY ARCHITECT RVA / FREE GUIDE

Five Things Families Are Actually Worried About Right Now

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ORDER IN YOUR ABSENCE

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56% of adults still have no plan at all

That number hasn't moved in years, even with the tools getting cheaper and easier. This isn't a cost problem, and it isn't an awareness problem either. People know they should handle this. They're standing right at the edge of it and can't figure out how to jump.

Here's what actually keeps families up at night, based on what they search for and what they tell me.

1. Digital life is a black hole, and everybody already knows it

About half of Americans have zero instructions for their online accounts. Sharing passwords isn't enough, and sometimes it's worse. Two-factor authentication can lock a family out cold even with the phone sitting right in front of them, because the code lands somewhere nobody can reach. Your email is the master key to everything else. If nobody can get in, everything downstream freezes.

2. They're scared of being unprepared, because they've already lived it once

Over half of families expect the handoff to go badly, and a lot of them are speaking from experience, having already cleaned up a

parent's mess after a funeral. The professionals who settle estates will tell you the number one thing that gums up a transition isn't money or taxes. It's the paperwork nobody finished.

3. What they actually want is peace of mind, and they mean it literally

Ask a family what matters most and the answer keeps landing on one word: love. This was never really about the money. It's about not turning your absence into a scavenger hunt for the people who care about you.

4. They need clarity in a crisis, not a filing cabinet

Families brace for grief. What actually blindsides them is how fast everyday life turns technical. Cancel a subscription. Find the tax return. Close an account. Each one's its own

wall, and a stack of correct documents in a drawer nobody can find doesn't help a person who's grieving and trying to keep the lights on.

5. They want to protect the legacy, which means the operating manual, not the will

A will decides who gets what. It doesn't explain how anything runs, who to call, where the systems live, what to handle first. A will is legal. Knowing how your life actually operates is practical. You need both, and almost nobody has the second one.

Here's what all five have in common.

It's not a document problem, it's an operations problem. The will answers "who gets it." The password list answers "what are the accounts." Neither one answers what a family is actually

asking at 2am: what do I do right now, and where do I even start.

That's the whole idea behind a Life Manual. One place that holds the practical stuff, explained plainly enough that somebody trusted can step in and act without guessing. Not what you own. How it runs.

Order in your absence isn't about mortality. It's about making sure your love outlasts your logins.

Would your family know where to look?

Take the Free Readiness Check. Rather start on your own? The Just-In-Case Plan walks you through it for $29.

Order in Your Absence.

NEXT STEPS

Your first step can be small. Start with the free Readiness Check, or explore what a Life Manual can put in order for your family.

Take the free Readiness Check

Explore services and the Life Manual

REFERENCES & LINKS

Resource 2: jicplan.legacyarchitectrva.com

Resource 3: legacyarchitectrva.com

About this guide

Prepared by Legacy Architect RVA, Richmond, Virginia. This guide is educational and helps families organize practical information. It does not provide legal, financial, tax, or medical

advice. Consult qualified professionals about decisions and legal authority.

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